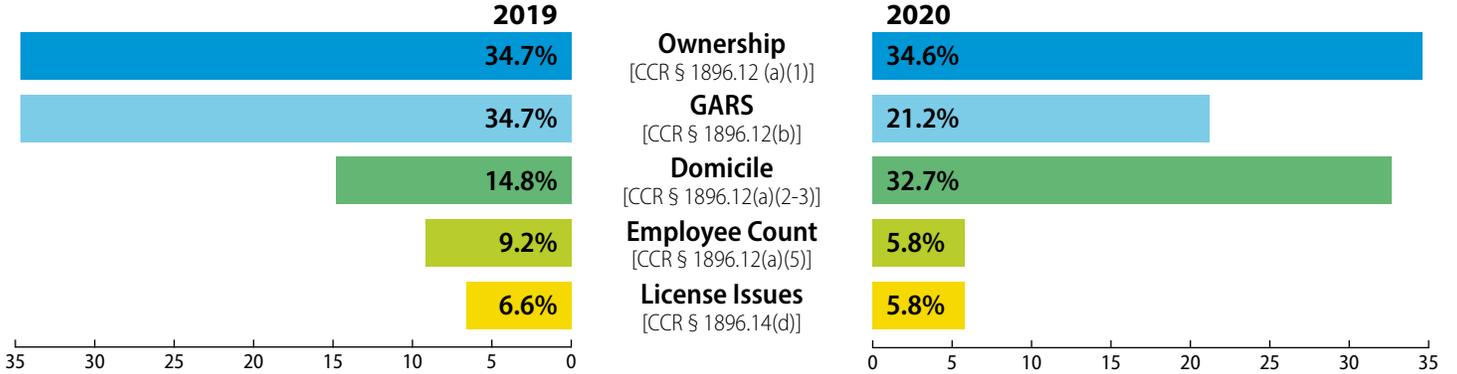


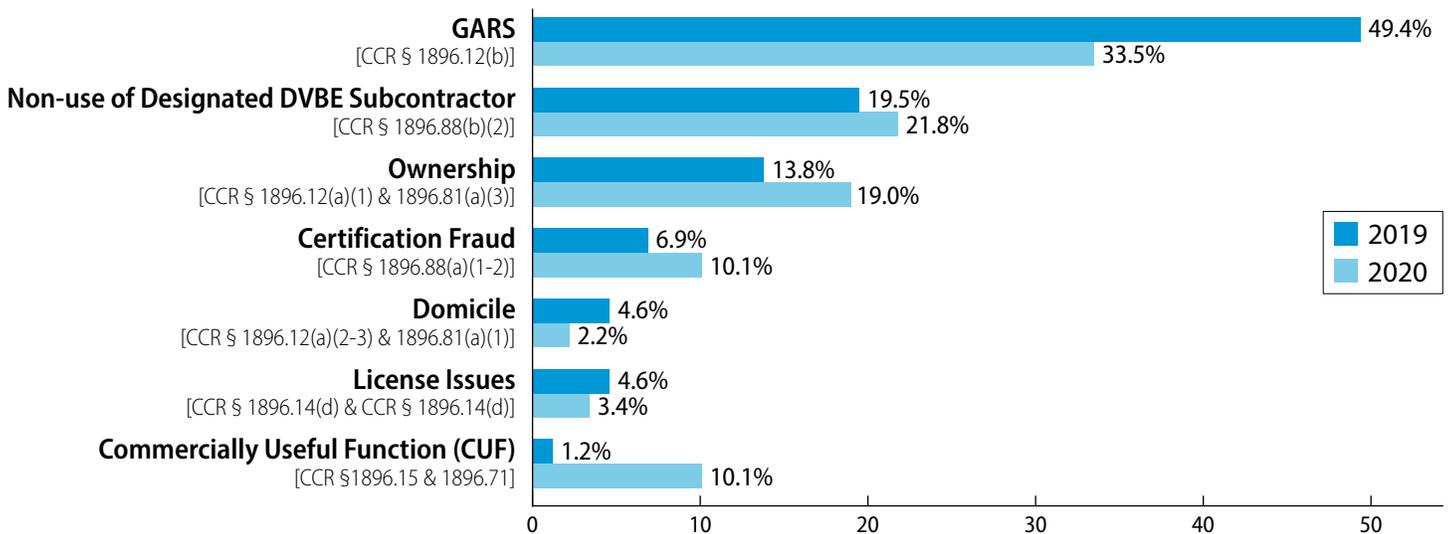
Reasons for Small Business Certification Denials



Reasons for DVBE Certification Denials



Complaints Investigated



Results of Complaints Investigated

